

## **November 2022 Leadership Update**

## Colleagues,

If you have attended community conversations, you've heard me ask for examples of the "Oakton Experience" moment that captures what we strive to create for every student at Oakton. When we center students in our decisions and intentionally live out the Oakton brand through our actions, we create the "Oakton Experience" that allows students to feel connected, have a sense of belonging and allows them to thrive. This month I have heard examples ranging from automotive faculty going out of their way to help a student get their car repaired to switchboard operators resourcefully using google translate to assist non-English speaking prospective students. I've heard countless examples of Oakton's values in action. You create the Oakton Experience – it is the way students feel about their engagement with Oakton. As Maya Angelou said, "I've learned that people will forget what you said, people will forget what you did, but people will never forget how you made them feel."

I can't imagine a better example of delivering the Oakton Experience than our Adult Education team's recent work. When we learned several hundred Venezuelan refugees had been relocated to local hotels, our Adult Education team sprung into action, visiting the hotels and registering students for ESL classes that will be offered on-site. This truly makes a positive difference for families who have endured a great deal of hardship and are trying to rebuild their lives in a new country - creating more just and thriving communities.

As you know, the last few weeks of the semester can be stressful for students as they prepare for final exams and consider their next steps. In your daily interactions with students, remember to take extra care to ensure they feel supported and empowered to continue striving toward their goals. That includes reminding students that spring registration is now open. Ask them if they have registered for classes. If they have not, ask how you can assist them in getting enrolled. If they are experiencing a barrier, warmly connect them to the support service that can help remove the barrier to their continuation. This is how we deliver the Oakton Experience and make progress on our institutional strategic enrollment management goals.

This time of the semester can also be stressful for colleagues as we manage multiple priorities and deal with the whirlwind of the end of the semester. I am glad that over the past few weeks, we have had several opportunities to come together as a campus for professional development, reflection and celebration.

Thank you to all who planned, organized, presented and participated in last month's All College Learning Day, focusing on serving adult students. I hope you gained a deeper understanding of why serving adult students is an equity imperative as we lean into our vision to create just and thriving communities. We recently sent a survey to our adult students so that we can also learn directly from them what they need in order to thrive at Oakton.

Our keynote speaker, Jairo McMican, associate director of equity initiatives at Achieving the Dream, provided us with thoughtful reflection on how we engage with our post-traditional students. When serving adult students, Mr. McMican told us that rather than asking "how smart are you?" - we should ask "how are you smart?" This reminds us to consider the previous work and life experiences that adult students often bring to the classroom, and provide them credit for that work whenever possible. This demonstrates that we value their lived experiences and approaches adult learners from an asset-based perspective, acknowledging that they are smart and can do this! Another poignant moment of Mr. McMican's address was his reminder that "Students gravitate to where they are tolerated; students stay where they are celebrated." We want each of our students to feel celebrated. It is that feeling that matters.

It was great to see more than 240 of you earlier this month at the Employee Recognition Dinner at Cafe La Cave as we celebrated our colleagues' milestone anniversaries and accomplishments. The energy in the room was a testament to the need for community and the importance of celebrating one another. There was a warm feeling in that room that encapsulated the Oakton Experience that we want all of our employees to have.

I hope we can capture that same energy when we come together for our Opening Day Kickoff, set for Monday, Jan. 9. Opening Day will serve as our official internal transition from Oakton Community College to Oakton College - and I encourage everyone to join us to celebrate the start of this exciting new chapter. As we discussed during our Community Conversation last week, our mission as the community's college is not changing, but this is an opportunity to re-introduce the College and reaffirm the life-changing impact of an Oakton education. You should start to see signs of our refreshed identity around campus soon as we begin to transition signage to include our updated logo.

I'll close this month's Leadership Update similarly to how it started, acknowledging the many ways we collectively create the Oakton Experience for our students. That includes this month's Lifesavers, recognized by students and colleagues for their outstanding contributions. As you can see, I have been busily writing lifesaver notes (and appropriately using up my Oakton Community College note cards!).

Andrea Abonce Lopez Rebecca Affeldt Steve Aguilar Angelyn Anderson Dear Aunaetitrakul Gabriela Ayala Robyn Bailey Allison Conner Aneta Tamraz Angela Jalloh

Anna Sowinska Anthony Robinson Anu Seth Beverly Projansky Brenda Cruz Brooke Roche Carol Bustamante Cary Turner Charmaine Johns Cheryl Warmann Cindy Nijmeh Colette Hands Daniel Mulligan Danielle Terry David del Rio David Kendrick Debbie Christie Edwin Chandrasekar Elena Smoukova Ella Whitehead Esperanza Salgado-Rodriguez Ewa Lyczewska Facilities and Housekeeping Gabrielle O'Connor George Vail Giacomo Cirrincione

Grace Norte

Gretchen Schneider Henrietta Nigliazzo

Hetal Patel Ileo Lott J Bvrd

James Schmittou Jamie Petersen Javier Padilla Jr. Jeff Hoffmann Jennifer Crowlev Jennybee Lino

Jesse Ivory

Jim Kowols

Joan Boggs-Warmbold

Joe Scifo John O'Doherty John Widera

Joshua Budruweit Kamari Jordan Kanchana Mendes

Karl Brooks Kathy Roberson Kayla Ruchti Kelsey Kapolnek Khursheed Ichhaporia

Krissie Harris Leah Kintner Lisa Robles Louis Pierozzi

Luz Treio Camarillo LV McAllister

Malarie Edwards Manish Varma

Manisha Shah Marc Battista Mark Palmsiano

Mary Johannessen-

Schmidt

Mary Obernesser MaryAnn Nederost

Matt Kooi May Coulson Michael Peat Michelle Oh Mindy Finnigan Miny Wu

Nadine Mitchell-Poyser

Nini Tella

Pamela Young-Smith

Paul Sanburg Paul Thomas Phil Cronin

Police Department Prashant Rawal Prashant Shinde Princess Escudero Rani Edassery Renee Kozimor Ricardo Olave Rich Schwass Alan Stewart Richard Van Hees Robin Ratledge Roger Eisen Ruben Howard II Russell Kracke **Ruth Williams** Saad Muhammad

Sam Pudi

Sebastian Contreras Jr.

Stacey Vanada Stella Pillav

Stephanie Herrera

Steve Brody Steve Martin Sylvia Rosillo Tiffany Olson Tive Sherrod Tom Dattilo Tom Hicks Vibhuti Joshi Victoria Przybyl Vinita Shah

As we approach Thanksgiving, please know I am grateful for all that you do, and I wish you and your loved ones a restful and happy holiday.

In Community,

